

OSAR wants to reinforce his role as partner in **production of parts for automotive industry**, in particular for Alternators sector, taking into account the complexity of international context, territorial relations, public bodies, people inside and outside the organization.

In order to reach this task, guaranteeing the satisfaction of explicit and implicit expectations of Customers and of other relevant Stakeholders, environment protection and law conformity, we put effort into **implement and continuously improve a System for Quality and Environmental Management**, according to IATF 16949 and ISO 14001 through the following points:

- **Mapping of company processes** adopting **risk based thinking** (definition of risk levels regarding the ability to reach established tasks and the effects on processes, products, services and system not conformities), to develop, realize, continuously improve the management system;
- **Measurement of performances** through indicators system aimed to tasks achievement and, in general, to improvement;
- **Identification of environmental aspects**, related risks and opportunities evaluation and definition of tasks oriented to **impacts reduction**, depending on economic resources, though the choice of raw materials and processes to obtain reduction of energy consumption (attraverso la scelta di materie prime e processi per conseguire la riduzione del consumo di materie prime, energia (any kind of it, preferring renewable sources) and other products);
- **Keep the company site in accord with law and regulations in force**, improving layout rationalise and use of ground;
- **Employees Safety and Health guarantee**, as well as **Product Safety**, according to cogent requirements and specific requestes of Client;
- **Respect and divulgation of Ethical Code**, respecting corporate social responsibility, with the specific aim to valorize people.

In order to realize all that, we adopt the following **values**:

- **Transparency** with all our interlocutors;
- **Consistency** in doing what planned and arranged;
- **Integrity** in working respecting law and ethical code;
- **Personal dedication** in acting always in company's interest.

In order to reach strategic tasks we look for **excellence** in terms of:

- **Performances;**
- **Quality of products;**
- **Economic competitiveness;**
- **Quality of service;**
- **Awareness of own role;**
- **Attention in doing own job;**
- **Attention in legal compliance in terms of safety and environment;**
- **Respect and subscription of ethical code adopted by the company.**

In order to realize all that and to face up to the increasingly competition of other companies, particularly of the Asian ones, we have identified the following **tasks**:

- **Put in place processes improvement actions and legal compliance;**
- **Costs reduction, identifying and minimizing wastefulness, maintaining efficiency of machines and plants, limiting machine stops, percentage of scrap products, waste reducing, emissions in atmosphere, energy and resources consumption;**
- **Improve the quality of products, eliminating returns and Customers claims;**
- **Improve the quality of service, eliminating delivery delays and satisfying potential changes of delivery programs;**
- **Improve cooperation mood in order to create a team together with all the employees;**
- **Improve communication flows between all level in the company to avoid misunderstandings that could produce huge damages in terms of efficiency, % of not conform products, delay in problems solving, customers claims;**
- **Select and qualify suppliers of products and services which have an impact on final quality of processes and products, involving them, depending on their knowledge, in achievement of company targets;**
- **Motivate and involve all the personnel in order to increase their awareness about the importance of own role, encourage shared values and right behavior models intended on reduction of risks at work.**

The achievement of targets is a essential importance factor, for which **everybody is requested to put daily and constant effort.**

In order to guarantee all that mentioned before, **OSAR Management** renews its **effort** for:

- **Make available necessary resources;**
- **Periodically monitoring of targets achievement, promoting continuous improvement;**
- **Re-examine yearly the politic and the targets in order to verify adequacy, fulfillment and efficacy of them;**
- **Spread and communicate any information which could be useful to achievement of targets themselves.**

Robassomero, 12/07/2021

General Management